

# Community Donations

## Frequently Asked Questions (FAQs) - Donors

Updated April 29, 2020

Question	Response
<i>Why do donors need to go through the donation screening process?</i>	<p>To ensure the safety of our staff, potential donors of fresh food need to be licensed to sell food, be overseen by Public Health and package food in a way that protects against contamination.</p> <p>Our process also provides donors with standard processes for donation drop-off which minimizes the number of people in our clinical sites.</p>
<i>What types of things can be donated to HHS?</i>	<ul style="list-style-type: none"> <li>• Discount Codes for staff are much appreciated and minimize the need for donors to go to a clinical site.</li> <li>• Food donations that meet our process guideline as well as non-perishable food with long expiry dates.</li> <li>• The HHS Foundation is accepting monetary donations to purchase much needed equipment.</li> <li>• Inquiries about PPE donations including sanitizer can be made via <a href="mailto:PPEdonations@hpsc.ca">PPEdonations@hpsc.ca</a></li> </ul>
<i>What guidelines must I follow for donating food and drink?</i>	<ul style="list-style-type: none"> <li>• Food must be prepared by a business that is licensed to sell food and is overseen by Public Health</li> <li>• Food items must be individually wrapped</li> <li>• Serving items (cutlery, cups, etc.) must be in sealed packaging</li> <li>• Food must be transported in a manner that protects it from contamination and is held at food safe temperatures during transport</li> <li>• Scheduled drop off must be approved prior to delivery</li> </ul>
<i>Can I donate a homemade product such as baked goods or items that are sewn or knitted?</i>	<p>We cannot accept homemade baked products. To ensure the safety of our staff, potential donors of fresh food need to be licensed to sell food, be overseen by Public Health and package food in a way that protects against contamination.</p> <p>Donations of non-food items will be reviewed for desirability as we have no capacity to store items on sites.</p>
<i>Can you arrange media coverage for my visit?</i>	<p>We are unable to coordinate media events/pitches related to every donation. Should the media express interest in a story and wishes to connect with a donor, we will provide your contact information.</p>



*Can I tag my donation to HHS on my social media accounts?*

Yes, if you wish to post pictures of your donation being assembled/packaged or being loaded for delivery on your own social media accounts and tag HHS. Our accounts are:

- Hamilton Health Sciences Twitter: @HamHealthSci
- Hamilton Health Sciences Facebook: @Hamilton Health Sciences
- Hamilton Health Sciences Instagram: @hamiltonhealthsciences
- McMaster Children's Hospital Twitter: @mch\_childrens
- McMaster Children's Hospital Facebook: @McMaster Children's Hospital
- McMaster Children's Hospital Instagram: @mch\_childrens