

# Community Donations

## Frequently Asked Questions (FAQs) - Staff

Updated April 29, 2020

Question	Response
<i>Why do donors need to go through the donation screening process?</i>	<p>To ensure the safety of our staff, potential donors of fresh food need to be licensed to sell food, be overseen by Public Health and package food in a way that protects against contamination.</p> <p>Our process also provides donors with standard processes for donation drop-off which minimizes the number of people in our clinical sites.</p>
<i>What types of things can be donated to HHS?</i>	<ul style="list-style-type: none"> <li>• Discount Codes for staff are much appreciated and minimize the need for donors to go to a clinical site.</li> <li>• Food donations that meet our process guideline as well as non-perishable food with long expiry dates.</li> <li>• The HHS Foundation is accepting monetary donations to purchase much needed equipment.</li> <li>• Inquiries about PPE donations including sanitizer can be made via <a href="mailto:PPEdonations@hpsc.ca">PPEdonations@hpsc.ca</a></li> </ul>
<i>What guidelines must I follow for donating food and drink?</i>	<ul style="list-style-type: none"> <li>• Food must be prepared by a business that is licensed to sell food and is overseen by Public Health</li> <li>• Food items must be individually wrapped</li> <li>• Serving items (cutlery, cups, etc.) must be in sealed packaging</li> <li>• Food must be transported in a manner that protects it from contamination and is held at food safe temperatures during transport</li> <li>• Scheduled drop off must be approved prior to delivery</li> </ul>
<i>What can I do if I have a potential donor?</i>	<p>Please direct donors of food, drink and care items to <a href="mailto:wecare@hpsc.ca">wecare@hpsc.ca</a>.</p> <p>Those looking to make financial contributions to help fund the evolving range of highest priority equipment needs in support of patient care can be directed to <a href="http://www.hamiltonhealth.ca/covid">www.hamiltonhealth.ca/covid</a></p> <p>Those looking to make donations of PPE can be directed to <a href="mailto:PPEdonations@hpsc.ca">PPEdonations@hpsc.ca</a></p>

*Can I just bring donated food in to my unit with me without following the guidelines?*

No, in order to ensure the safety of all involved donations need to be managed by the WeCare team.

*How are food items being disseminated?*

By donating through the WeCare Team we are able to track and, over time, distribute fairly to staff.

Donors are working with our WeCare team to ensure that food handling processes are followed. When your area is receiving a donation it will be required to pick up the donation at a designated spot and scheduled time.

*Can donors contribute homemade products such as baked goods or items that are sewn or knitted?*

We cannot accept homemade baked products. To ensure the safety of our staff, potential donors of fresh food need to be licensed to sell food, be overseen by Public Health and package food in a way that protects against contamination.

Donations of non-food items will be reviewed by the WeCare team for desirability. HHS does not have capacity to store items.

*Can I share a photo of the community donation my unit receives?*

Yes. If you share a photo please include the organization's name and what they donated. Also use the hashtag #myHHS and/or tag HHS accounts:

- Hamilton Health Sciences Twitter: @HamHealthSci
- Hamilton Health Sciences Facebook: @Hamilton Health Sciences
- Hamilton Health Sciences Instagram: @hamiltonhealthsciences
- McMaster Children's Hospital Twitter: @mch\_childrens
- McMaster Children's Hospital Facebook: @McMaster Children's Hospital
- McMaster Children's Hospital Instagram: @mch\_childrens