

Better together...anytime

Supporting family presence at our hospital

Family and friends can visit patients at any time as decided by the patient and based on their care needs. Open visiting hours allow family and friends to play an important role in a patient's well-being.

Things to remember:

Rest and sleep are important for our patients. You may need to shorten visits if the patient is tired and needs to rest.

Do not visit if you feel unwell or have symptoms such as cough, fever, runny nose, sore throat, diarrhea, vomiting, or a new rash.

Children must be supervised by an adult, other than the patient, at all times.

Your visit may be interrupted to provide patient care. We ask that if care is being provided by the care team that you wait until they are finished to visit.

There may be times when the care team needs to limit the number of visitors to protect the privacy of other patients in the room.

We understand that being in hospital can be stressful. Respecting each other is important. Abusive and/or disruptive behaviour by anyone will not be tolerated.

Please respect everyone's right to privacy while they are in hospital. Patients and visitors are not allowed to take photographs or make audio or visual recordings with cell phones, iPads, cameras or other electronic devices, except in circumstances where expressed permission/consent is granted.

If you have any questions, please speak with a staff member. Visiting guidelines are available at www.hhsc.ca/visitors





