

## What happens if I am going to another hospital?

If you are discharged from Hamilton Health Sciences and going to another hospital, then your health care team will look after your transportation arrangements.

There is no charge to patients or families for transfers between hospitals.

## Questions or concerns?

Your health care team is here to support you and can answer any questions or concerns you may have.

Thank you for working with us to make sure your transportation is looked after to get home from the hospital.

## My transport home from hospital

Date of discharge:

\_\_\_\_\_

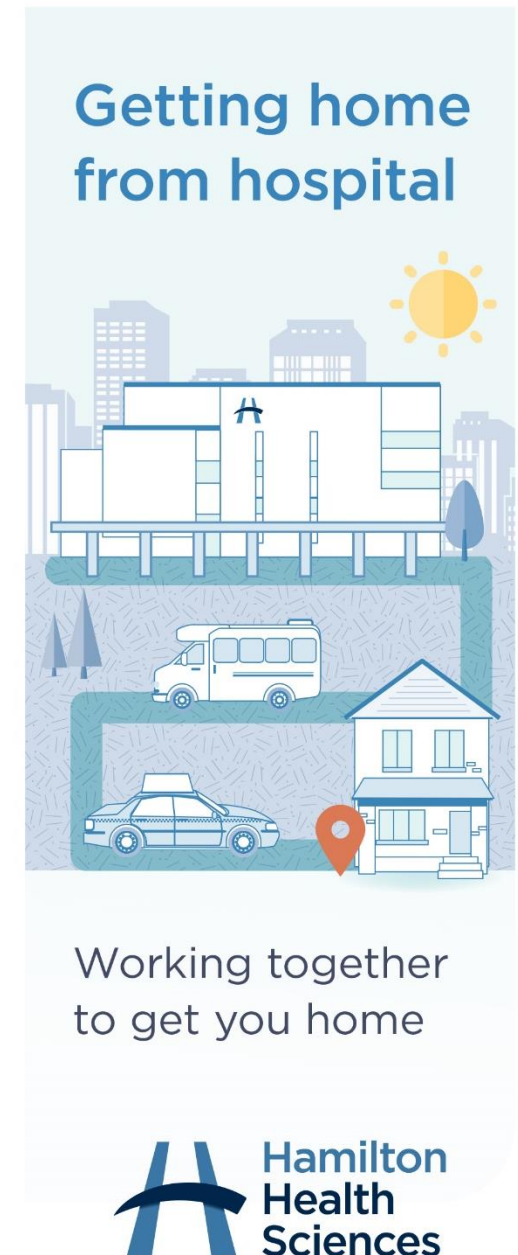
Time of discharge:

\_\_\_\_\_

Who is picking me up?

Contact information:

Notes:



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## Getting home – what you need to know

Most often, family or friends pick up patients and drive them home.

Planning ahead of time is always best. As the time and/or date of your discharge gets closer, please discuss with your health care team your plans for how to get home.

At that time, they can tell you the exact time of your discharge and where to go to be picked up.

## Does the hospital pay for my transportation home?

**No.** When you are well enough to go home and leave the hospital, you are responsible for organizing and paying for your transportation home.

“Home” includes your place of residence, a retirement home or a long-term care (LTC) facility, such as a nursing home.

## Does this include visits to the Emergency Department?

Yes.

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## What if your family or friends cannot drive you home?

There are many options to select from for your transportation home from the hospital.

Your health care team can help you decide which options are best suited to your needs.

You will need to contact the transportation company directly to arrange to pick you up. Ask for a quote **before** you book your trip.

## Transportation options

Hamilton Halton area:

- DARTS – Same Day Bookings  
905-529-1717, ext. 0
- Taxi Scrip Program  
905-528-4200, ext. 1830
- Blue Line Taxi – Regular, Van, or Wheelchair Access Vehicles  
905-525-2583 or 905-525-0000
- Hamilton Cab/Wavetrans  
905-777-7777 or 1-877-525-2500
- Cancer Assistance Program (CAP)  
905-383-9797, ext.104
- Glanbrook Home Support Program  
905-692-3464

- Homefront Cancer Services  
905-662-3848
  - VON Hamilton  
905-522-0053
  - Seniors for Seniors  
905-572-6162 or  
1-800-889-9482
  - Stoney Creek Seniors Outreach Services  
905-664-3393
  - Ancaster Taxi Inc.  
905-648-8294
  - Ancaster Community Services  
905-648-6675
- Grimsby/West Lincoln area:
- Central Taxi  
905-945-8294

## Wheelchair and stretcher transportation

- Voyageur: 1-855-263-7163
- RNR: 1-866-567-1001

You pay the vendor directly by credit card or exact cash upon pick up or drop off.

Tell your health care team the details of your transport home, once it is booked and confirmed.