



**DATE: Friday, March 24, 2017**

**TIME: 8:30 am to 11:00 am**

**LOCATION: The Rock Garden, Royal Botanical Gardens – 1185 York Blvd., Hamilton, ON**

**BOARD OF DIRECTORS**

<p>8:30-8:40 (10 mins)</p>	<p>1. <u>Opening</u></p> <p>1.1 Quorum 1.2 Declarations of Conflict of Interest 1.3 Approval of the Agenda</p>	<p>Norm Col</p>
	<p>2. <u>Approval of Minutes</u></p> <p>2.1 Minutes of the Meeting of February 9, 2017</p>	<p>Norm Col</p>

**COMMITTEE REPORTS**

<p>8:40-9:00 (20 mins)</p>	<p>3. <u>Governance Committee – February 22, 2017</u></p> <p>That the following updates be received and filed:</p> <ul style="list-style-type: none"> <li>• Annual Recruitment and Nominations Process</li> <li>• Board and Individual Effectiveness</li> <li>• Scholarship Program</li> </ul> <p>3.1 Decision Items</p> <p>3.2.1 Board Mentoring Program</p> <p><b>THAT</b> the Board of Directors approves the implementation of the Board Mentoring Program for an additional one year period.</p>	<p>Terry Shields</p>
<p>9:00-9:20 (20 mins)</p>	<p>4. <u>Performance Monitoring Committee – March 7, 2017</u></p> <p>4.1 Consent Agenda</p> <p>4.1.1 2017 03 PMC-007 Strategic Plan Objectives Q3 Report 4.1.2 2017 03 PMC-009 HITS Q3 Dashboard 4.1.3 2017 03 PMC-010 Annual Communication, Advocacy &amp; Stakeholder Engagement Plan Updates 4.1.4 2017 03 PMC-011 Our Healthy Future – Stakeholder Engagement Q3 Update</p>	<p>Charles Criminisi</p>



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4.1.5 2017 03 PMC-012 Our Healthy Future – Clinical Visioning Q3 Update

4.2 Decision Items

4.2.1 2017 03 PMC-006 Performance Monitoring Q3 Dashboard

**THAT** the Board of Directors receives for information the Q3 FY2016/17 Information Technology, Human Resources, and Communications & Public Relations metrics as presented in the attached Performance Monitoring Quarterly Q3 Scorecard and Dashboard Report;

**AND THAT** the Board approves the inclusion of newly proposed metrics for digital communications and brand journalism.

4.2.2 2017 03 PMC-008 HITS Strategic Plan

**THAT** the Board of Directors receives the status update on the Health Information Technology Services (HITS) Strategy Refresh;

**AND THAT** the Board of Directors approves the final version of the Digital Health Roadmap.

4.2.4 2017 03 PMC-013 2017/18 Strategic Plan & Final Draft of North Star Metrics

**THAT** the Board of Directors refers the 2017-18 Annual Strategic Plan update attached as Appendix B to Report 2017 03 PMC-013 2017-18 Strategic Plan and Final Draft of North Star Metrics Report to the PMC meeting of May 9, 2017.



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<p>9:20-9:40 (20 mins)</p>	<p>5. <u>Quality Committee – March 9, 2017</u></p> <p>5.1 Consent Agenda</p> <p>5.1.1 2017 03 QC-011 OCP Presentation  5.1.2 2017 03 QC-012 Quality Monitor – FY 2016/17 Q3  5.1.3 2017 03 QC-013 Quality Improvement Plan Q3  5.1.4 2017 03 QC-016 Patient Experience Semi-Annual Report including update on Bill 8  5.1.5 2017 03 QC-017 Seniors Strategy</p> <p>5.2 Decision Items</p> <p>5.2.1 2017 03 QC-014 Quality Improvement Plan Approval</p> <p><b>THAT</b> the Board of Directors approves the final targets for the 2017-18 Quality Improvement Plan (QIP) as outlined in Report 2017 03 QC-014;</p> <p><b>AND THAT</b> staff report back at the March Board meeting with the final Quality Improvement Plan, that includes the action plans and narrative document, for approval.</p> <p>5.2.2 2017 03 QC-018 Quality Committee Board Membership Patient Family Advisor <i>Note: no motion was passed with respect to this item; management undertook to bring back further information on this matter to the May 23, 2017 Quality Committee meeting.</i></p>	<p>Richard Koroscil</p>
<p>9:40-9:50 (10 mins)</p>	<p>6. <u>Report of the Medical Advisory Committee</u></p> <p>MAC Board Report – February 8, 2017</p>	<p>Dr. Paul Miller</p>
<b>NEW ITEMS</b>		
	<p>7. <u>2017 03 BD-001 Approval of Board of Directors Governance Policies</u></p> <p><b>THAT</b> the Board of Directors approves the Board of Directors Governance Policies housekeeping revisions as set out in Appendix A to Report 2017 03 BD-001.</p>	<p>Terry Shields</p>



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	<p>8. <u>2017 03 BD-003 Quality Improvement Plan 2017-18</u></p> <p><b>THAT</b> the Board of Directors receives for information the 2017-18 Quality Improvement Plan (QIP) attached as Appendix A to Report 2017 03 BD-002;</p> <p><b>AND THAT</b> the Board of Directors approves the targets set forth in the 2017-18 Quality Improvement Plan;</p> <p><b>AND THAT</b> the Board of Directors approves the linkage of Executive Compensation to the Quality Improvement Plan Targets as outlined in Appendix B.</p>	Richard Koroscil
<b>STANDING ITEMS</b>		
<p>9:50-10:00 (10 mins)</p>	<p>9. <u>CEO's Report</u></p> <p>10. <u>WLMH CAC Report to the Board</u></p> <p>11. <u>HHSVA: The Inner Circle Newsletter – Winter 2017 Edition</u></p>	Rob MacIsaac
<p>10:00</p>	<p>12. <u>Motion to move to In Camera Session</u></p>	