



Introducing the Behaviour Safety Risk Communication and Care Plan Program

New program designed to meet the health and safety needs of physicians, learners, staff and patients

Hamilton Health Sciences' (HHS) Behaviour Safety Risk (BSR) Communication and Care Plan Program is now live in the Juravinski (JH) emergency department and across all in-patient units at JH.

BSR is part of a larger strategy to provide a safe and respectful environment for physicians, learners, staff and patients. Violence in the workplace is a serious safety concern affecting people who work in Ontario's healthcare sector. Under the Occupational Health and Safety Act (OHSA), employers are required to take every precaution reasonable for the protection of workers. Recently revised legislation requires that employers specifically address the risk of injury related to workplace violence.

The program will be implemented across all HHS sites this year, starting with Hamilton General, St. Peter's and West Lincoln Memorial sites on March 26, 2019. Details of these and future implementations will be communicated with teams.

The BSR program was developed by a [working group](#) with representation from across HHS, and built from best practices in the industry using an evidence-based approach and a set of [Guiding Principles](#). To learn more about the program, visit the [intranet site](#).

Elements of the BSR program can be remembered through the words 'safe care':

S - Screen patients for behaviour risk

A - Assess level of risk

F - Focus on behaviours and calming actions

E - Engage team to create a care plan that addresses identified risks, triggers, and behaviours

C - Communicate risk using appropriate tools (sticker on chart, door sign, wristband)

A - Ask for help when needed

R - Review care plan with patients and families (use conversation guidelines and brochure)

E - Evaluate at regular intervals (e.g. shift change, TOA) or if behaviour changes