

Volunteer Placements Hamilton General Hospital

Placement Area	Shifts
<p>Admitting – Reception To assist with pre-arranged appointments for admission and to provide directional information to patients and visitors.</p>	<p>Monday - Friday 8:30 a.m. – 3:00 p.m.</p>
<p>Ambulatory Care Clinic, Neuro Ambulatory Care Clinic, Bariatric Clinic, Vascular Clinic – Patient Reminder Calls To assist staff by conducting reminder calls to patients with upcoming appointments. <i>Volunteer Testimonial: Many of the patients like to talk so enjoy the conversation and I know my calls make a difference in reducing the number of patients that do not come to their appointment.</i></p>	<p>Monday – Friday <i>As needed</i></p>
<p>Cardiac Health and Rehab Centre – Exercise Assistant To encourage individual patients’ participation in exercise classes. Open to Kinesiology students only.</p>	<p>Monday – Friday 8:30-4:00 p.m.</p>
<p>Cardiac Health and Rehab Centre – Distribution To assist staff by picking up and delivering items as requested.</p>	<p>As Requested</p>
<p>Diagnostic Imaging – Reception To provide direction and support to out-patients referred for diagnostic imaging procedures. Direct patients to change rooms and appropriate seating area.</p>	<p>Monday – Friday 8:00 a.m. – 1:00 p.m.</p>
<p>Emergency Department - Reception To assist the staff in Emergency by monitoring patient visitors and providing information and direction to patients and visitors in the waiting room. <i>Volunteer Testimonial - When you see people coming in to Emergency, some are so scared and they don’t know what’s going to happen. I start talking to them about general things and they start to relax. Sometimes I can even get them laughing. It helps them pass the time and stay more relaxed.</i></p>	<p>Monday – Friday 9:00 a.m. – 8:00 p.m.</p>

<p>Emergency Department – Clothes City To assist the Social Workers at Hamilton General by organizing clothing donations to be easily accessible when needed.</p>	<p>2 – 3 hours per week <i>As Needed</i></p>
<p>I.C.U. – Reception To assist ICU staff and visitors by assisting to arrange and group patient visits when appropriate.</p>	<p>Monday – Friday 10:00 a.m. to 7:00 p.m.</p>
<p>Out Patient Clinic- Reception To assist the patients in the Out Patient Clinic to ensure they are in the correct location and provide information and direction to other visitors in the area.</p>	<p>Monday - Friday 8:30 a.m. – 3:00 p.m.</p>
<p>OR/HIU – Reception To assist families and visitors waiting for patients having surgery or heart investigation procedures.</p>	<p>Monday – Friday 9:00 a.m. – 7:00 p.m.</p>
<p>Foundation Office on Wellington To assist the staff of the Foundation with mailings and fundraising events.</p>	<p>As needed</p>
<p>Greeter – Wayfinder To welcome patients and visitors and assist them with directions and wayfinding and also by escorting them to areas in the hospital as per direction from the Information Desk.</p> <p><i>Volunteer Testimonial: You can see the relief on a person’s face when they know you are going to take them to the area they are looking for. I know this is very helpful to the patients and to the staff.</i></p>	<p>Monday – Friday 9:00 a.m. – 4:00 p.m.</p>
<p>H.E.L.P. (Hospital Elder Life Program) To provide interventions with patients referred to the HELP program. Helping to maintain cognitive, physical and emotional well-being in hospitalized older patients.</p>	<p>Monday – Sunday 8:00 a.m. – 8 p.m.</p>
<p>Student Program – Ward Support To assist the staff on the ward by delivering ice water and meal trays to the patients as directed.</p>	<p>Monday - Thursday 4:00 - 6:00 p.m.</p>
<p>Student Program – Team Captain To ensure that the Student Program runs efficiently by providing leadership, training and supervision to the students in the Ward Support placements.</p>	<p>Monday - Thursday 4:00 - 6:00 p.m.</p>

<p>Visitor – 6 West To provide companionship to long term patients as referred by the social work staff.</p>	<p>Tuesday & Thursday <i>1:00 - 3:00 p.m.</i></p>
<p>Volunteer Resources Assistant To provide clerical assistance to the Volunteer Resources office.</p>	<p>As needed</p>
<p>Care Clown To provide companionship and humor to patients, visitors and staff throughout the hospital.</p>	<p>Thursday's <i>1:00 p.m. - 3:00 p.m.</i></p>
<p>Rehab- B2 North Visitor To assist the Therapeutic Recreation staff in providing group activities and one-to-one visits with patients who have suffered a stroke or acquired brain injury.</p>	<p>Monday – Friday <i>(3 hour shifts)</i></p>
<p>Rehab – ABIP - Assistant To assist the Therapeutic Recreation staff to provide activities for acquired brain injury patients.</p>	<p>As needed</p>
<p>Foundation Office on Wellington To assist the staff of the Foundation with mailings and fundraising events.</p>	<p>As needed</p>
<p>Magazine Distribution To assist the patients and visitors by providing reading material to sunrooms and waiting rooms throughout the hospital.</p>	<p>As Needed <i>3 hours per week</i></p>
<p>Vending Machines – Maintenance To assist the V.A. by replenishing snack stock as required and notifying Manager of any issues with the vending machines.</p>	<p>As Needed <i>3 hours per week</i></p>
<p>Gift Shop – Snack Cart To assist the Volunteer Association by delivering the snack cart to patient rooms. Providing snacks, newspapers etc to patients and visitors.</p>	<p>Monday to Friday <i>1:00 pm – 3:00 pm</i></p>
<p>Gift Shop To assist the Volunteer Association by replenishing stock and providing great customer service in the Gift Shop.</p>	<p>Wednesday's <i>11:30 a.m. – 1:30 p.m.</i></p>

<p>Marketplace on Victoria To assist the Volunteer Association by ensuring the cleanliness and organization of Marketplace on Victoria is maintained.</p>	<p>Monday –Friday 11:00 a.m. to 1:00 p.m.</p>
<p>Barton Bean Café To assist the Volunteer Association by maintaining the organization and cleanliness of the condiments and café area.</p>	<p>Monday – Sunday <i>As needed</i></p>
<p>Pennies for Research To assist staff by counting and rolling change donated to the Volunteer Association.</p>	<p>Thursday 1:00 p.m. – 3:00 p.m.</p>
<p>HELPP Tickets To assist the Volunteer Association by selling HELPP on a daily basis to staff, visitors and patients at HHS.</p>	<p>Monday – Friday 9:00 a.m. – 12 p.m.</p>
<p>Patient Experience Survey Collection To complete patient experience surveys across all clinical site locations, in an effort to assess and improve care</p>	<p>Monday – Friday 8:30 a.m. – 4:00 p.m.</p>