

## Volunteer Placements

### Juravinski Hospital & Cancer Centre

Placement Area	Shifts
<p><b>Ambulatory Care</b></p> <p>To help facilitate the timely process of taking charts from Registration desk to Ambulatory Care desk ensuring optimal clinic flow</p>	<p><b>Monday - Friday</b> 8:30 a.m. - 3:30 p.m.</p>
<p><b>C4 and B4 (high school student placement)</b></p> <p>To assist with family rooms on wards c4 and B4. Run errands for patients, tidy up waiting areas and educational materials on the unit</p>	<p><b>Monday - Friday</b> 4:00 p.m. - 6:00 p.m.</p>
<p><b>CICU Information Desk</b></p> <p>To provide a link between visitors in the waiting area and the front line nursing staff for facilitation of visitor flow through the unit</p>	<p><b>Monday - Friday</b> 3:00 p.m. - 8:00 p.m.</p>
<p><b>Emergency</b></p> <p>To monitor patient visitation and to support the ER by ensuring that visitors are aware and to follow the ER visitation policy. Greeting and providing direction to patients and visitors</p>	<p><b>Monday - Friday</b> 8:00 a.m. - 8:00 p.m.</p>
<p><b>Foundation Office</b></p> <p>To act as a front-line representative for the Foundation. To assist with HHS fundraising events</p>	<p><b>Monday - Friday</b> 8:00 a.m. - 4:00 p.m.</p>
<p><b>Fracture Clinic</b></p> <p>To provide clerical support for the reception desk in clinic</p>	<p><b>Monday - Friday</b> 8:00 a.m. - 2:00 p.m.</p>
<p><b>Give Shop</b></p> <p>To assist the Volunteer Association in supporting the operation of the Gift Shop, providing customer service through sales, performing cash and credit transactions</p>	<p><b>Monday - Friday</b> 8:30 a.m. - 3:30 p.m.</p>
<p><b>Guiding People Services</b></p> <p>To welcome patients, visitors and family members to HHS. To escort to appropriate areas as per directions from information desk</p>	<p><b>Monday - Friday</b> 8:00 a.m. - 4:00 p.m.</p>
<p><b>HELPP Ticket Sales</b></p> <p>To assist with Volunteer Association by selling lottery tickets on a daily basis to staff, visitors and patients. Volunteers will keep track of winning tickets, float money</p>	<p><b>Monday - Friday</b> 8:00 a.m. - 4:00 p.m.</p>
<p><b>H.E.L.P.</b></p> <p>To provide interventions with patients on HELP list (supplied by the Elder Life Specialist), giving sympathetic support, encouragement and companionship to older patients</p>	<p><b>Monday - Sunday</b> 8:00 a.m. - 8:00 p.m.</p>
<p><b>H.E.L.P. Recreation</b></p> <p>To improve quality for geriatric patients and assist in maintaining or improving their current level of functioning through various patient programs and activities.</p>	<p><b>Monday - Friday</b> 8:00 a.m. - 4:00 p.m.</p>

<p><b>Emergency – H.E.L.P.</b></p> <p>To help prevent avoidable complications such as delirium, falls, use of restraints and function decline in frail and at risk patients in ER.</p>	<p><b>Monday - Friday</b> 8:00 a.m. - 4:00 p.m.</p>
<p><b>Humor Cart</b></p> <p>To promote and provide humor and laughter as an element process for adult patients by providing DVD players and a variety of family-orientated DVD's</p>	<p><b>Monday - Friday</b> 1:00 p.m. - 7:00 p.m.</p>
<p><b>I.C.U. (Intensive Care Unit)</b></p> <p>To provide communication between ICU staff and visitors to facilitate patient visiting in consultation with staff</p>	<p><b>Monday - Friday</b> 8:00 a.m. - 8:00 p.m.</p>
<p><b>Library Cart</b></p> <p>To provide patients with access to reading material and opportunity for social interaction</p>	<p><b>Monday - Friday</b> 8:00 a.m. - 8:00 p.m.</p>
<p><b>Medical Library</b></p> <p>To provide and assist librarians by sorting and cataloguing medical materials, stocking the library shelves and delivering books to designated wards.</p>	<p><b>Monday - Friday</b> 8:00 a.m. - 4:00 p.m.</p>
<p><b>Nutrition Services</b></p> <p>Assisting with Dietitian with research projects, bulletin boards, resource development</p>	<p><b>Monday - Friday</b> 8:00 a.m. - 4:00 p.m.</p>
<p><b>Oncology Day Services</b></p> <p>To assist the staff by interacting with adult out-patients by offering warm blankets, water, coffee and afghans</p>	<p><b>Monday - Friday</b> 10:00 a.m. - 3:00 pm.</p>
<p><b>Operating Room</b></p> <p>To assist in providing a communication link between O.R. and Recovery Room staff, relatives and friends of patients</p>	<p><b>Monday - Friday</b> 8:00 a.m. -7:00 p.m.</p>
<p><b>Palliative Care</b></p> <p>To enhance quality of life for patients by providing companionship</p>	<p><b>Monday - Friday</b> 8:00 a.m. - 3:00 p.m.</p>
<p><b>Recreational Assistant</b></p> <p>To assist Therapeutic Recreation to provide activities to patients either in a group setting or a one-to-one.</p>	<p><b>Monday - Friday</b> 8:00 a.m. - 4:00 p.m.</p>
<p><b>Same Day Surgery</b></p> <p>To assist with patient admission and discharge activity by providing information. Acting as a liaison between staff, visitors and patients</p>	<p><b>Monday - Friday</b> 6:00 a.m. - 2:00 p.m.</p> <p><b>Wednesday</b> 7:00 a.m. -2:00 p.m.</p>
<p><b>Patient Assistant- Emergency</b></p> <p>To provide hospitality, customer service, information and direction to patients, family members and visitors. Volunteers wait at curbside for patients entering ER, assist with wheelchair</p>	<p><b>Monday - Friday</b> 8:00 a.m. - 4:00 p.m.</p>
<p><b>Snack Cart</b></p> <p>To provide patients, visitors and staff on wards with access to snacks and or sundry items</p>	<p><b>Monday - Friday</b> 1:00 p.m. - 3:00 p.m.</p>

<p><b>Student Program</b></p> <p>To provide assistance on the wards by giving out ice-water and meal trays to patients</p>	<p><b>Monday - Friday</b> 4:00 p.m. - 6:00 p.m.</p>
<p><b>Student Team Captain</b></p> <p>To provide leadership and communication link, and orientation and training to recruited students</p>	<p><b>Monday – Friday</b> 4:00 p.m. - 6:00 p.m.</p>
<p><b>Volunteer Infection Control Auditor</b></p> <p>To conduct audits in ICU to access best infection prevention practices.</p>	<p><b>Monday - Friday</b> 8:00 a.m. - 4:00 p.m.</p>
<p><b>Volunteer Council Member</b></p> <p>To sit on committee to create volunteer newsletter. Volunteers meet once a month to brainstorm and work on special projects for Volunteer Resources</p>	<p><b>Wednesday</b> 4:00 p.m. - 5:00 p.m.</p>
<p><b>Wayfinder</b></p> <p>To welcome patients, visitors and family members. Volunteers will provide directions and escort them to their destination</p>	<p><b>Monday - Friday</b> 9:00 a.m. - 4:00 p.m.</p>
<p><b>Greeter</b></p> <p>To greet and assist patients and family members. Providing information, connecting patients with their drivers and escorting patients to their appointments</p>	<p><b>Monday - Friday</b> 8:30 a.m. - 4:30p.m.</p>
<p><b>Refreshment Service Volunteer</b></p> <p>To prepare and serve refreshments to patients and families in the various clinics and waiting areas</p>	<p><b>Monday - Friday</b> 8:30 p.m. - 4:30p.m.</p>
<p><b>Chemotherapy Volunteer</b></p> <p>To provide assistance to patients and family members in the chemotherapy suite and reception area. Volunteers offer information, support, refreshments and warm blankets. Assist staff with specific tasks</p>	<p><b>Monday - Friday</b> 8:30 a.m. - 4:30 p.m.</p>
<p><b>Symptom Screening Volunteer</b></p> <p>To assist patients and family members in completing an on-line Symptom Assessment Tool</p>	<p><b>Monday - Friday</b> 8:30 a.m.- 4:30 p.m.</p>
<p><b>Patient and Family Resources Volunteer</b></p> <p>To assemble packages for new patients</p>	<p><b>Monday - Friday</b> 8:30 a.m. - 4:30 p.m.</p>
<p><b>Outreach Volunteer</b></p> <p>To maintain and stock all clinic and waiting rooms with pamphlets for patients. Keep inventory and place all pamphlet orders for the resource library</p>	<p><b>Monday - Friday</b> 8:30 a.m. - 4:30 p.m.</p>
<p><b>Community Services Volunteer Trainer</b></p> <p>Volunteers facilitate Community Services Training for new volunteers</p>	<p><b>Monday - Friday</b> 8:30 a.m. - 4:30 p.m.</p>
<p><b>Nora’s Closet</b></p> <p>To sort, arrange and maintain donated clothing for patients in need when they are discharged from hospital</p>	<p><b>Monday - Friday</b> 9:00 a.m. -12:00 p.m.</p>

### **Stem Cell Courier**

Is responsible for transporting a life-saving stem cell product that has been collected from a voluntary unrelated donor somewhere in the world, to HHS for a patient awaiting a stem cell transplant.

**Monday - Friday**  
*8:30 a.m. – 4:30 p.m.*

### **Zachary's Paws for Healing**

To facilitate the HHS pet policy by accompanying companion pets to visit with their owners who are in-patients at the hospital's ICU/CICU, C3 and C4 units

**Monday - Friday**  
*8:30 a.m. – 4:30 p.m.*

### **Breast Assessment Centre**

To assist with patient admission and discharge activity in the BAC by providing adequate information and instructions.

**Monday - Friday**  
*8:30 a.m. – 4:30 p.m.*

### **Ontario Breast Screening Drivers**

To provide transportation to ambulatory patients attending appointment at the OBS Clinic.

**Monday - Friday**  
*8:30 a.m. – 4:30 p.m.*