

Requesting a Hospital Room

If you or your child are admitted as a patient at Hamilton Health Sciences (HHS), you can request your choice of 3 types of patient rooms:

1. Ward (3 or more beds) covered by OHIP, no extra room charges
2. Semi-Private (2 beds) \$ 275 a day
3. Private (1 bed) \$ 310 a day

Patients' medical needs are our first priority when assigning rooms. We will do our best to provide you a private or semi-private room if requested. If you wish a private room, please indicate your second choice as a private room may not be available when you or your child are admitted.

To complete your request, please fill out the "Preferred Accommodation Authorization Request" form if you have any questions or concerns, please call:

Site →	<u>General</u>	<u>Juravinski</u>	<u>MUMC</u>	<u>West Lincoln Memorial Hospital</u>
	905-521-2100 Monday to Friday 7 a.m. to 3 p.m.	905-521-2100 Monday to Friday 8:30 a.m. to 4:30 p.m.	905-521-2100 Monday to Friday 8 a.m. to 4 p.m.	905-945-2253 Monday to Friday 8 a.m. to 4 p.m.
Accommodations →	extension 46958	extension 43259	extension 75107	extension 280
Bed Booking →	extension 46233	extension 42242	extension 75106	extension 0

Requesting a semi-private or private room

- You will need to provide information about your extended insurance (either through your employer or private coverage). This will allow us to bill the insurance provider directly on your behalf.
- Any room charges not covered by your extended insurance will be the financial responsibility of the patient, guardian or patient's guarantor.
- To avoid any unexpected room charges, we strongly recommend that you contact your insurance provider before requesting a room. Confirm your insurance coverage and ask if you have a daily maximum, deductible or lifetime maximum. The hospital (HHS) is not responsible for confirming your insurance coverage.
- If you have no extended insurance and plan to pay for the room, we will need your credit card information and your signature on the Preferred Accommodation Authorization Request form.
- If you no longer want a private or semi-private room, it is your responsibility to contact the Registration Department. You will need to sign a new Preferred Accommodation Authorization Request form. You will be responsible for any charges up to that date.