



What/who is Accreditation Canada?	<ul style="list-style-type: none">• National and independent Canadian organization.• Responsible for assessing an organization’s practices and processes relative to national and global standards of excellence in the delivery of health care services.
Why does being accredited matter?	<ul style="list-style-type: none">• Signals to our patients and community that we are committed to safety, quality and operational excellence.• Shows that we take pride in what we do.• Reinforces our collective efforts to bring more value to our patients.
Is HHS accredited now?	<ul style="list-style-type: none">• Yes. In 2011 and 2015, Hamilton Health Sciences achieved “Exemplary Standing” - the gold standard in health care ranking – from Accreditation Canada.• Our goal is to achieve this ranking for an unprecedented third time at HHS.
What is the purpose of accreditation?	<ul style="list-style-type: none">• Helps to identify excellence in our organization so that it can be amplified.• Provides insight so that we can augment areas where we can do better.• It’s an opportunity to celebrate the good work we do every day and to share it with our peers.
What happens during Accreditation?	<ul style="list-style-type: none">• Accreditation is a formal process with a set of required activities.• Key activities at HHS:<ul style="list-style-type: none">○ <i>Self-assessment</i> – completed in summer 2018; assessment of our practices and processes relative to national and global standards of excellence in health care by teams of HHS staff and physicians; results inform action plans to address areas where improvement is needed.○ <i>Patient Safety Culture Survey</i> – completed in fall 2018; allows all staff and physicians to share their perspectives about patient safety at HHS; results inform an organizational action plan.○ <i>On-site visit– June 2019</i>; surveyors will assess whether we are meeting the health standards and required organizational practices.
What is a standard?	<ul style="list-style-type: none">• Developed by Health Services Organization (HSO) which is affiliated with Accreditation Canada.• Standards are based on best available evidence and leading expertise from around the world.• In spring/summer 2018, teams of HHS staff and physicians assessed our programs/services in relation to the standards.• Action plans will address areas that have been identified as needing improvement.
What is a required organizational practice (ROP)?	<ul style="list-style-type: none">• ROPs are essential practice that must be in place to enhance patient safety and minimize risk.• Examples of ROPs: patient safety incident disclosure; client identification; medication reconciliation at care transition; hand hygiene education and training; and workplace violence prevention.• ROPs are embedded in the standards.• HHS has identified leads for each ROP.

Learn more at: <http://corpweb/accreditation-2019>