



getting **READY**



From the perspective of **Dr. Corey Sawchuk** Chief of Critical Care Medicine, HHS

Accreditation Canada is coming to HHS in June to meet with physicians, staff, patients and family members.

Multidisciplinary teams across all of our sites have engaged in continuous quality improvement projects since our last accreditation. A lot of time and energy has already gone into making sure that we're ready.

Accreditation is an accountability framework that sets reasonable standards for safe health care delivery that we are expected to meet. More importantly, this process gives us the opportunity to showcase and celebrate the good work we do every day with our community.

As a surveyor for the past two years, I've met some superb health care providers and learned a lot about how our colleagues in other organizations across Canada are improving care. At the same time, I've had the privilege of sharing our innovative practices. This exchange of ideas and knowledge is one of the most valuable aspects of accreditation.

During an onsite visit, you may be asked by a surveyor about the work you do, our policies and processes, or how we engage patients and families. Use this opportunity to share how your team is making things better for our patients.

As a physician at HHS, I know how important it is to ensure that patients have trust in the people that care for them. Accreditation validates our high standards and reassures the community that we provide safe care.

However, as we all know, the accreditation process isn't easy or quick; it's not meant to be. After all, health care is a human business, and quality and safety matter in every patient interaction. That's why the surveyors will be looking for evidence of compliance with national health care standards and required organizational practices.

The good news is that these are things that we do and I observe every day at HHS across all of our sites.

So, as we continue to prepare for Accreditation, be proud, stay calm, and carry on with the great work and compassionate care you provide every day 24/7/365.

I look forward to celebrating success with you all.

Corey