

## Visiting B2 North

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B2 North has open visiting hours. Family and friends can visit anytime as decided by the patient and based on their care needs. Open visiting hours allow family and friends to play an important role in a patient's well-being.

Patients in B2 North need a balance of visiting and rest to promote healing and a normal sleep cycle.

Please respect everyone's right to privacy while they are in hospital.



We will discuss a visiting plan with you that will:

- define who can visit
- allow you to support your loved one
- balance the patient's care needs with the needs of families
- identify the best times to visit.



## Who can visit B2 North?

Patients and families decide who may visit.

The number of visitors at one time will be determined in collaboration with the patient, family and health care team.

Children of any age are welcome to visit with the support of an adult who is familiar to them such as a parent or grandparent. Please talk to any team member so we may help you plan your visit.

### Visitors, DO NOT:

- × Use patient showers or washrooms.
- × Use hospital linens or other hospital supplies for your own use.
- × Enter areas that are for staff only such as supply rooms, the equipment room, medication room, charting area or the nurse's station.
- × Sleep in the Patient Lounge.
- × Eat the food provided for patients, including supplements and snacks.

## A note to families and visitors

Being in the hospital can be frustrating and stressful. We will do our best to help you through this difficult time.

Respect is important when challenges are experienced. The Mutual Respect campaign at Hamilton Health Sciences is about working together and supporting each other.



A Mutual Respect booklet is available for patients and families for more information. If you would like a copy of this booklet, please ask a staff member.