

B2 South wants to work with you!

B2 South is committed to providing the best care possible. You can help by letting us know when you spot a gap in your care or identify an issue on the unit that could be improved.

How do I share this information with the health care team?

- 1. Tell any staff member.
- Write it down and post on the Continuous Quality Improvement Board, across from the Nursing Station.



Our staff is also encouraged to share gaps as they spot them and post on the Continuous Quality Improvement Board.

The posts on the board are reviewed and discussed at the daily Huddle.

When is the Huddle?

Each weekday at 9:00 am, members of the health care team meet for 15 minutes to discuss the posts for improvement and give updates on the work in progress.

Patients and families are welcome to join the Huddle.



How else can I be involved?

We may also ask you for your input on an idea or project for improvement that we are working on.

Thanks for working with us to improve your care!