

Accessing our Cancer Treatment Services

For patients and families at the Juravinski Hospital and Cancer Centre

You may need to travel for your cancer treatment. The cost of travel or finding a place to stay can be an added stress during this time. This handout explains options available to you.



Transportation

Canadian Cancer Society Transportation Service

The Canadian Cancer Society (CCS) offers a transportation service for patients who:

- cannot afford the cost of travel, or
- not physically well enough to use public transportation, or
- feel uncomfortable facing travel alone.

Patients are picked up and taken to and from their appointments by a volunteer driver. While every effort is made to provide a ride to appointments, the CCS cannot guarantee that they can provide all ride requests.

New patients who register are asked to pay a one-time \$100 registration fee. Children 18 years old or under will not be charged. The CCS needs 3 business days notice when requesting a volunteer driver. If you cannot afford to pay, there is a compassionate program in place to help you.

To learn more or register, call your community Canadian Cancer Society office or contact them at 1-888-939-3333.

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Financial questions or concerns

Treatment for cancer can bring about many financial concerns. Social workers are available to help you and your family cope with these concerns. You can make an appointment with a social worker by asking a member of your cancer care team for a referral or call yourself and ask to meet with a social worker: 905-387-9495, ext. 64315.

Benefits and medical expenses

Applying and being approved for benefits can take time so we suggest that you start right away. Some medical expenses, such as drug and travel costs, can be claimed on your income tax return.

Resources

- Applying for financial benefits money concerns and cancer.
 www.hamiltonhealthsciences.ca/documents/Patient%20Education/BenefitsJCC-th.pdf
- Service Canada website: www.servicecanada.gc.ca
- Canada Revenue Agency: www.cra-arc.gc.ca