

Visiting the Eye Clinic



Your child has an appointment at the 3V2 Eye Clinic.
Here is some information to make your visit go smoothly.

Hogarth Family and Pioneer Energy Ophthalmology Centre
McMaster University Medical Centre
1200 Main Street West
Hamilton ON

905-521-2100, ext. 72400

Coming to the clinic

Please make sure you come on the right date and time.

If you are not sure, call the 3V2 Clinic at 905-521-2100, ext. 72400 to confirm your appointment.

Bring along any reports or test results about your child's eye condition.

When you arrive, check in with the Business Clerk at the reception desk.



Planning your visit

Before you see the eye doctor, an Ophthalmic Technician:

- Asks some questions to learn about your child's health and vision.
- Checks your child's vision.
- May give your child eye drops to open (dilate) the black centre of the eyes (pupil). This will let the doctor look inside your child's eyes. The drops take up to 1 hour to work.

Plan for your clinic visit to take 1 to 2 hours.

Your visit may take longer if the doctor needs to see your child before and after the drops are used.

About your waiting time

We cannot always see children in the order they arrive. Some children who arrive after you may be seen before your child. This may be because they do not need eye drops at this visit.

We will do our best to see your child at your scheduled appointment time.

However, your wait may be longer than expected because:

- Children with urgent needs must be seen first.
- Children who are staying in the hospital also need eye care.

Even though the waiting room is quiet, we may be very busy in the emergency room or on the wards.

If there is a delay, we will try to make your wait time as short as possible.



**McMaster Children's Hospital serves
a community of over 2 million people.**

**We aim to provide eye care as efficiently as possible
so that the most number of children can be seen every day.**