



## Choosing an insulin pump

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There are many types of insulin pumps. You need to find the one that is right for you. Your diabetes team can offer some advice, but the choice is yours.

The right pump will be easy to use and fit your lifestyle. It needs to be comfortable and work well during all the activities you enjoy, such as traveling, eating out or playing sports.

To see, hold and try different pumps, meet with representatives from the companies that sell insulin pumps. To help you decide which pump is best for you, here are some questions to ask each of the representatives.

### Questions about insulin pumps:

- What are the benefits and drawbacks of this pump?
- Can it deliver smaller doses?
- Is it water resistant or waterproof? How do I shower, bath or swim?
- What type of battery does it use? How long will it last? Is it easy to replace?
- What colours does the pump come in? Can I personalize the pump?
- What happens when I am on vacation? Can I have a loaner pump?
- What technical support is available? Do you have 24 hour customer service?
- What is your warranty? What does it cover? For how many years?
- Can the pump be replaced if it gets damaged?
- What is your return policy?
- Can I get an upgrade when your company makes a newer model? Is there a cost?
- How long will it take to get a replacement pump if needed?
- How much of the cost will the Assistive Devices Program (ADP) cover with each particular pump?
- If there is an additional cost per month, how much is it?
- If we have private insurance, will that insurance company cover the rest of the cost?
- What happens if we don't have private insurance?

Remember that the company representative's job is to sell pumps. Don't feel pressured to make your decision right away. Ask all of your questions. Take the time you need to feel good about your decision. When you have chosen your pump, ask for a copy of the pump's warranty.