



How to get medical help

Information for patients and families in the **Pediatric Oncology Clinic**

For medical emergencies	For urgent needs	For non-urgent situations
↓	↓	↓
<p>Call 911</p> <ul style="list-style-type: none"> An ambulance will bring you and your child to the nearest hospital.  <p style="text-align: center;">↓</p> <p>Medical emergencies include:</p> <ul style="list-style-type: none"> Your child can't breathe or is having trouble breathing. You cannot wake your child. Your child is having a seizure. 	<p>Call the hospital to speak with a health professional.</p> <p>Monday to Friday 7:30 am to 4 pm: call the 3F Clinic 905-521-2100, ext. 73887.</p> <p>After hours, weekends and holidays: call Hospital Paging 905-521-5030.</p> <ul style="list-style-type: none"> Ask to speak with the Pediatric Oncologist on call. Be ready to tell the doctor about your child's disease, blood counts and current problem. <p style="text-align: center;">↓</p> <p>Urgent needs include:</p> <ul style="list-style-type: none"> Fever: A temperature of 38.3° C (101° F) or higher when taken by mouth or 37.8° C (100° F) or higher when taken under the arm. Do not give your child acetaminophen (Tylenol) before talking to a health professional. Signs of infection: Pain, redness or swelling at an intravenous site or anywhere in the body (sore throat, ear aches, stiff neck, pain when passing urine or a bowel movement), chills. Exposure to someone with chicken pox or signs of chicken pox. Signs of bleeding: Easy bruising or tiny red spots on the skin. Bleeding from the nose or gums that does not stop with 5 to 10 minutes of gentle pressure. Blood in the urine or bowel movements. Vomit or bowel movements that are black. Vomiting or diarrhea. Unable to eat or drink. Your child has not passed urine (had a wet diaper) for 12 hours or more. A severe headache when he or she wakes up. Pain anywhere in the body that does not get better. A break in the central line. Your child looks unwell and you are worried. 	<p>Call your clinic nurse:</p> <ul style="list-style-type: none"> Name: _____ _____  <p style="text-align: right;">Ext: _____</p> <ul style="list-style-type: none"> Do not bring your child to clinic without a scheduled appointment. We may not be able to see your child in the clinic and may tell you to go to the Emergency Department. <p style="text-align: center;">↓</p> <p>Non-urgent situations include:</p> <ul style="list-style-type: none"> Your child has a rash. Your child's NG tube comes out or is not working.