

## Volunteer Placements

Hamilton General Hospital & Regional Rehabilitation Centre

*Please note that placements are subject to availability and suitability.*

Hamilton General Hospital   Placement Areas	Shifts
<p><b>Cardiac Outpatient Clinic   Reminder Phone Calls</b> To offer a positive patient experience and support to staff by conducting appointment reminder phone calls.</p>	Monday – Friday Mornings & Afternoons
<p><b>Cardiac Rehabilitation   Exercise Assistant</b> To assist patients with equipment and encourage participation in exercise classes. Reserved for Kinesiology students.</p>	Monday – Friday Mornings & Afternoons
<p><b>Care Clown</b> To provide companionship and humor to patients, visitors and staff throughout the hospital.</p>	Variable
<p><b>Chaplaincy   Visitor</b> To provide assistance and support to individuals and families who are experiencing the challenges of a life threatening illness and/or experiencing loss.</p>	Monday – Friday Afternoons
<p><b>Clothes City</b> To assist the Social Workers by collecting and sorting donated clothing, used to assist in facilitating a safe and comfortable discharge for patients.</p>	Variable
<p><b>Diagnostic Imaging   Reception</b> To provide direction and support to outpatients referred for diagnostic imaging procedures.</p>	Monday – Friday Mornings & Afternoons
<p><b>Emergency Department   Assistant</b> To assist by monitoring patient visitors while providing information and direction to patients and visitors in the waiting room.</p>	Monday – Friday Mornings, Afternoons & Evenings
<p><b>Endoscopy   Reception</b> To provide direction and support to outpatients referred for Endoscopy procedures.</p>	Monday – Friday Mornings & Afternoons
<p><b>Good Food Box   Distributor</b> To assist with a community partnership initiative, aimed at providing fresh produce at reasonable cost to anyone who wishes to participate (staff, volunteers, physicians, students, community residents).</p>	3 <sup>rd</sup> Wednesday/month Afternoons
<p><b>Guiding People Services (GPS)</b> To welcome patients and visitors in the main lobby and provide wayfinding assistance. In collaboration with the Information Desk staff, escort patients and visitors throughout the hospital.</p>	Monday – Friday Mornings & Afternoons
<p><b>Heart Investigation Unit / OR Waiting Room</b> To assist families and visitors waiting for patients having heart investigation procedures or surgery.</p>	Monday – Friday Mornings & Afternoons

<p><b>Hospital Elder Life Program (HELP)</b> To provide socialization and interventions that help to prevent avoidable complications such as delirium, falls and functional decline in at-risk hospitalized patients.</p>	7 days/week Mornings, Afternoons & Evenings
<p><b>ICU   Reception</b> To assist staff and visitors by facilitating patient visiting in ICU South &amp; East.</p>	Monday – Friday Mornings & Afternoons
<p><b>Library Cart Service</b> To provide individual patients with access to reading material and opportunities for social interaction.</p>	Tues or Thurs Mornings & Afternoons
<p><b>Neuroscience Ambulatory Centre   MS Clinic Assistant</b> To improve the patient experience by assisting patients, as well as staff support through completing reminder phone calls and office duties.</p>	Monday – Friday Mornings & Afternoons
<p><b>Orthopedic Clinic   Assistant</b> To provide support to staff, patients and visitors in the Orthopedic Clinic.</p>	Monday – Friday Mornings & Afternoons
<p><b>Patient Experience   Survey Collection</b> To complete patient experience surveys and input data in an effort to assess and improve care.</p>	Monday – Friday Mornings & Afternoons
<p><b>Peers Fostering Hope, March of Dimes Canada   Peer Visitor</b> To visit with patients and help recovery by providing hope, optimism, encouragement and support. Peers Fostering Hope is an in-person, one-to-one stroke support program offered in partnership between March of Dimes Canada, HHS, and the Central South Regional Stroke Network.</p>	Monday – Friday Mornings & Afternoons
<p><b>RETAIL</b></p> <p><b>Courtyard Café &amp; Barton Bean   Dining Room Attendant</b> To assist the Volunteer Association by maintaining cleanliness and organization.</p> <p><b>Gift Shop   Assistant</b> To assist the Volunteer Association by replenishing stock and providing excellent customer service in the Give Shop.</p> <p><b>HELPP   Ticket Sales</b> To assist the Volunteer Association by selling HELPP tickets to staff, visitors and patients.</p> <p><b>Pennies for Research</b> To assist staff by counting and rolling change donated to the Volunteer Association.</p> <p><b>Vending Machines   Maintenance</b> To assist the Volunteer Association by replenishing snack stock and notifying of any issues with the vending machines.</p>	Monday – Friday Mornings & Afternoons
<p><b>High School Program   Student Volunteer</b> To support a positive patient experience through delivery of service in a variety of capacities (water delivery, book cart, admin-support tasks, reminder calls).</p>	Monday – Thursday 4 – 6 p.m.

Regional Rehabilitation Centre   Placement Areas	Shifts
<p><b>ABI Program   Rehabilitation Assistant</b> To assist the Therapeutic Recreation staff to provide activities for patients with acquired brain injuries.</p>	Monday – Friday Mornings & Afternoons
<p><b>ABI Program   Restorative Care Gym Assistant</b> To ensure patients with acquired brain injuries arrive to the gym at the appointed time and to provide support during therapy with staff.</p>	Monday – Friday Mornings & Afternoons
<p><b>Amputee Rehabilitation Program   Tour &amp; Orientation Visitor</b> To assist patients and their families with a tour and orientation of the facility; providing peer support to ease their transition. Must be a graduate of HHS Amputee Program or related rehabilitation program.</p>	Variable
<p><b>Amputee Rehabilitation Program   Peer Support Visitor</b> To visit with recent or future amputee patients, on request, to provide support, share information and advocate for people with amputations. Must be a graduate of HHS Amputee Program or related rehabilitation program.</p>	Variable
<p><b>B2N Stroke Rehabilitation   Friendly Visitor</b> To assist the Therapeutic Recreation staff to provide group activities and one-to-one visits with patients who have suffered a stroke.</p>	Tues, Wed or Thurs Afternoons & Evenings
<p><b>B2N Stroke Rehabilitation   Escort</b> To escort patients from the unit to treatment areas and back to the unit.</p>	7 days/week Mornings & Afternoons
<p><b>Resource Room   Assistant</b> To assist clients with finding health and community information from the collection of resources available, as well as from computerized databases and the internet.</p>	Variable
<p><b>Speech-Language Pathology   Assistant</b> To assist the Speech-Language Pathologist or Communicative Disorders Assistant with tasks that enable smooth functioning of programs.</p>	Monday – Friday Mornings & Afternoons

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