

### Events and Entertainment

Entertainment for our hospitalized patients plays a large role in providing them and their families with a positive hospital experience. Our Child Life department appreciates you thinking of volunteering your time. If possible, they will try to work with you to recommend the most appropriate way for you interact with our patients.

In accordance with our hospital policies on privacy, confidentiality and infection control, we cannot allow guests to volunteer on a one-time basis for events, holidays or to lead programming sessions such as crafts, board games or story-time. If you are interested in volunteering with our patients on a consistent, long-term basis, please visit the ***Volunteer Resources*** website to apply to become a volunteer online.

If you are interested in proposing an event or entertainment idea to our child life specialists, please read the following guidelines to ensure that your event meets hospital policies:

- All visiting guests and entertainers must be approved by our child life specialists prior to the proposed visit. Please contact the Child Life office at 905.521.2100 ext. 76129 at least one month in advance of your proposed event date to fill out a screening form.
- Visiting guests must be accompanied by a child life staff member.
- Infection control and confidentiality policies require all entertainers to be over the age of 18.
- Our event spaces have capacity restrictions. The number of volunteers for a proposed event will be discussed on a case-by-case basis.
- Please note that daily entertainment and programming is offered to our patients. To promote appropriate rest and recovery for our patients, events will only be approved if they complement our current events calendar.
- Events must be politically and religiously neutral as we care for patients and families from diverse backgrounds.
- Media must be accompanied by a staff member and will only be allowed on hospital grounds after screening by our Public Relations or Child Life department.
- Photography and videotaping is not permitted unless approved by the Child Life department prior to the event.
- Hospitalization is already stressful for some children. With that said, event content must be child friendly and is not to include themes such as death, violence, illness, war or items such as fire and weapons.
- Due to our staffing resources, events can only take place between Monday to Friday 9am – 8pm.

For more information, please contact the Child Life office at 905.521.2100 ext. 76129.