



COVID-19 Update

Date: March 20, 2020

To: Everyone at HHS

From: Duane Bender, Interim VP, Health Information Technology Services and Chief Information Officer

Subject: **Free Public Wifi Access**

Free public Wifi access now available

As you're aware, Hamilton Health Sciences (HHS) announced today that, in an effort to contain the spread of COVID-19 in our hospitals, visitors are no longer permitted except in very special and rare circumstances. We know that being apart adds stress to our patients and their loved ones. To help families stay connected, we have implemented **free** public Wifi access across all HHS sites.

To assist patients and visitors to access the network, simply instruct them to select "HHS Free WiFi" in their Wifi network options of their mobile device and accept the terms of use.

Internet bandwidth on the network will be limited, and applications like video and screening may not perform well.

Note: For privacy reasons and to preserve internet bandwidth for patients and families, staff and physicians should continue to use the enterprise network.

Acceptable use policy

Users of the HHS Wifi network must review and comply to the acceptable use policy and the stated purposes and acceptable use policies of any other network(s) or host(s) used. The policy will appear on the screen when a user signs on to the network.