

**Date:** April 11, 2020

**Subject:** **Delivery and consumption of food at HHS sites**

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The following guidelines are for the delivery and consumption of food at all sites during the COVID-19 pandemic. Questions about the guidelines or underlying processes should be directed to site administrators.

**If the patient is COVID positive or has an essential visitor** who cannot leave the room (e.g., parent of a child unable to leave the patient's room), HHS will provide in-room meals for the family member/parent/caregiver. HHS unit staff will assist with accessing meals.

**For family member/parent/caregiver of all other patients:**

To avoid the need to exit/re-enter the hospital, food may be brought from home or purchased at HHS sites as follows:

- Hamilton General Hospital – Barton Bean & vending machines
- Juravinski Hospital / Cancer Centre – Atrium Café & vending machines
- McMaster Children's Hospital – Corner Café & vending machines
- St. Peter's – Vending machines
- West Lincoln Memorial Hospital – ED vending machines

**Food deliveries** (by family member or food delivery service) must be received by the family member/parent/caregiver at the hospital door. Please perform hand hygiene upon entry to hospital after any food deliveries.

No food may be left with HHS staff to be delivered to patients/visitors. Reusable containers, if used, must be cleaned/managed by the family member/parent/caregiver.

All food must be eaten in patient rooms (no cafeteria seating). Common seating areas are for HHS staff only, as directed by Hamilton Public Health Department.

***Please practice good hand hygiene at all times, including when entering/leaving the hospital and before eating food.***