



Hamilton General Hospital

HAMILTON HEALTH SCIENCES

VOLUNTEER OPPORTUNITIES

We are currently recruiting for the following positions:

B2N Stroke Rehabilitation | Escort

To escort patients from the unit to treatment areas and back to the unit. Provide encouragement to patients and assist staff in the Therapy Gym as directed and appropriate.

7 days/week, Mornings & Afternoons

Emergency Department | Assistant

To assist by monitoring patients while providing information, direction and comfort measures to patients and visitors in the waiting room. *Monday – Friday, Mornings, Afternoons & Evenings*

Guiding People Services (GPS) ★

To welcome patients and visitors in the main lobby and provide wayfinding assistance. In collaboration with the Information Desk staff, escort patients and visitors throughout the hospital.

Monday – Friday, Mornings & Afternoons

Heart Investigation Unit / OR Waiting Room

To assist families and visitors who are waiting for patients having heart investigation procedures or surgery.

Monday – Friday, Mornings & Afternoons

Patient Experience | Survey Collection

To facilitate the completion of patient experience surveys and to input the data, which is analyzed and used to assess and improve care provided at HHS. *Monday – Friday, Mornings & Afternoons*

Retail – Courtyard Café & Barton Bean | Dining Room Attendant

To assist the Volunteer Association by maintaining cleanliness and organization of cafeteria and eating areas.

Monday – Friday, Mornings & Afternoons

Retail – HELPP | Ticket Sales

To assist the Volunteer Association by selling HELPP lottery tickets to staff, visitors and patients. Profits raised directly support patient care. *Monday – Friday, Mornings & Afternoons*

ADDRESS

237 Barton Street East
Hamilton, ON L8L 2X2

BUS ROUTE

HSR Route #2 – Barton, which stops at
Barton at Victoria

ABOUT

- 304 beds
- First hospital in Hamilton, founded in 1848
- Specialized Programs: Cardiac Care, Neurosciences & Trauma, Burn Treatment and Integrated Stroke
- 13,000 Emergency Room visits annually
- Rooftop helicopter landing pad
- Regional Rehabilitation Centre, 91 beds

HOSPITAL FACTS

The cardiac and vascular program performs more heart surgeries than any other facility in the province.

The neurosciences and trauma program is a provincial leader in both volume and complexity of care.

The stroke program has developed an integrated approach to care, and the burn treatment program is one of only two in Ontario.

Other potential volunteer opportunities:**7 West Neurosurgery | Friendly Visitor**

To provide enrichment opportunities for patients by way of friendly conversation and cognitive stimulation.

Tuesday – Friday, Afternoons

ABI Program | Rehabilitation Assistant

To assist the Therapeutic Recreation staff to provide activities for patients with acquired brain injuries.

Monday – Friday, Mornings & Afternoons

ABI Program | Restorative Care Gym Assistant

To ensure patients with acquired brain injuries arrive to the gym at the appointed time and to provide support during therapy with staff.

Monday – Friday, Mornings & Afternoons

Amputee Rehabilitation | Tour & Orientation Visitor

To assist patients and their families with a tour and orientation of the facility; providing peer support to ease their transition. Must be a graduate of HHS. Amputee Program or related rehabilitation program. *Variable*

B2N Stroke Rehabilitation | Friendly Visitor

To assist the Therapeutic Recreation staff to provide group activities and 1:1 visits with patients who have suffered a stroke.

Tues, Wed or Thurs Afternoons, Evenings

B2N Stroke Rehabilitation | Friendly Visitor

To assist the Therapeutic Recreation staff to provide group activities and 1:1 visits with patients who have suffered a stroke.

Tues, Wed or Thurs Afternoons, Evenings

Chaplaincy | Visitor

To provide assistance and support to individuals and families who are experiencing the challenges of a life threatening illness and/or loss.

Monday – Friday, Afternoons

Clothes City

To assist the Social Workers by collecting and sorting donated clothing, used to assist in facilitating a safe and comfortable discharge for patients.

Variable

Good Food Box | Distributor

To assist with a community partnership initiative, which provides fresh produce at reasonable cost to anyone who wishes to participate (staff, volunteers, physicians, students, community residents).

3rd Wednesday/month, Afternoons

Hospital Elder Life Program (HELP)

To provide socialization and interventions that help to prevent avoidable complications such as delirium, falls and functional decline in at-risk hospitalized patients.

7 Days/Week, Mornings, Afternoons & Evenings

ICU | Reception

To assist staff and visitors by facilitating patient visiting in ICU South & East.

Monday – Friday, Mornings & Afternoons

Library Cart Service

To provide individual patients with access to reading material and opportunities for social interaction.

Tues or Thurs, Mornings & Afternoons

Neuroscience Ambulatory Centre | MS Clinic Assistant

To improve the patient experience by assisting patients, as well as staff support through completing reminder phone calls and office duties.

Monday – Friday, Mornings & Afternoons

Orthopedic Clinic | Assistant

To provide support to staff, patients and visitors in the Orthopedic Clinic, including patient transport to/from hospital main entrance.

Tuesday & Wednesday, Mornings

Peers Fostering Hope, MODC | Peer Visitor

To visit with patients and help recovery by providing hope, optimism, encouragement and support. Peers Fostering Hope is an in-person, one-to-one stroke support program offered in partnership between March of Dimes Canada, HHS, and the Central South Regional Stroke Network. Must be a stroke survivor (18+ months) or caregiver for someone who had a stroke.

Monday – Friday, Mornings & Afternoons

Resource Room | Assistant

To assist clients with finding health and community information from the collection of resources available, as well as from computerized databases and the internet.

Variable

Retail – Give Shop | Assistant

To assist the Volunteer Association by replenishing stock and providing excellent customer service in the gift shop.

Monday – Friday, Mornings & Afternoons

Retail – Pennies for Research

To assist staff by counting and rolling change donated to the Volunteer Association. Profits raised directly support patient care.

Monday – Friday, Mornings & Afternoons

Retail – Vending Machines | Maintenance

To assist the Volunteer Association by replenishing snack stock and notifying of any issues with the vending machines.

Monday – Friday, Mornings & Afternoons



[Apply Here](#)