

Visiting: What You Need to Know During COVID-19

What do you need to know about visiting during COVID-19?

Hamilton Health Sciences continues to focus on keeping everyone safe while also supporting compassionate patient and family experiences. We know that caregivers and support persons for patients are important and we will continue include you as partners in care through all stages of the pandemic.

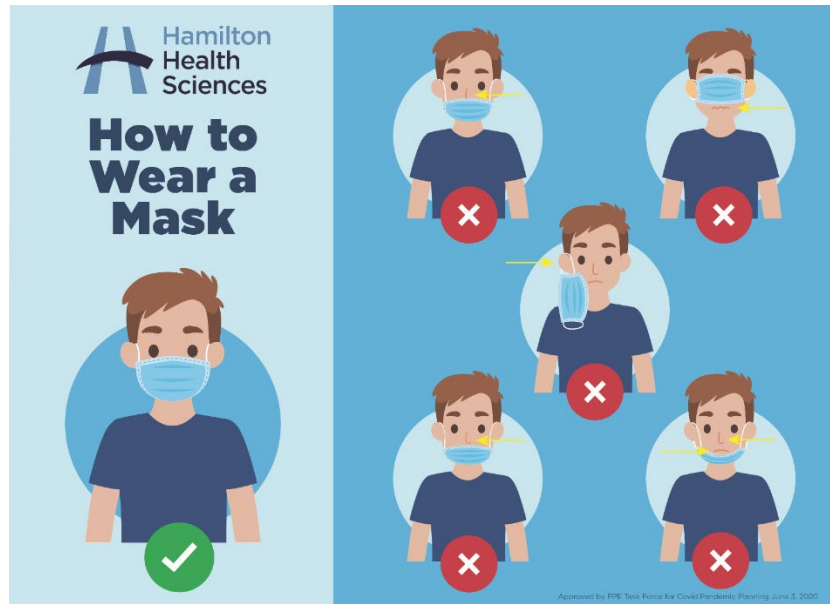
Who is an essential caregiver/support person?

You are an essential caregiver/support person if you are from the same household as the patient or if you provide physical, emotional or spiritual support to the patient on a regular basis.

What are your responsibilities?

- Only one identified caregiver/support person can visit at a time. Patients may have up to two caregivers identified for visiting. If there are two caregivers at the same time at the patient's bedside, we will ask one of you to leave and return at a later time.
- Keep your mask on while in hospital at all times, even when in the patient's room. Keep your mouth and nose completely covered.
- Please go directly to the patient's room. Currently there are no common areas for you to wait inside our hospitals. When you leave the patient's room, head directly out of the building. Cafeteria and snack bar seating areas are not open to patients or essential caregivers.
- Remember to sanitize your hands when entering and exiting the patient's room.
- Maintain physical distancing of 6 feet apart (2 metres), where possible.
- Do not eat or drink while in the patient's room. Eating or drinking while in close contact with another person is one of the most common ways that COVID-19 is spread.
- Any food brought in for the patient must be individually packaged and not shared. You will not be able to access microwaves or fridges and any leftovers must be taken with you when you leave.

If you have any questions, please speak with the patient's nurse, or the unit charge person or manager.



How to screen prior to arriving at the hospital

1. An online screening tool is available. You may screen upon entrance or at home on your personal device. This tool is to be used the same day you are visiting the hospital.
2. Show your final results to our screening staff upon entrance to the hospital. You may show your results on an electronic device or show a printed copy.
3. Using this tool will help speed up the screening process for all.

Visit <https://screening.hhsc.ca> and follow the steps.

