Welcome to QoLA Care

Why Children Need Us

We are a network of care around children with serious health conditions. This partnership usually continues throughout a family’s journey and may include support during inpatient admissions, at outpatient clinic visits, and other health care provider visits. It also means we will work with other involved specialists, home care services and schools. If an issue is better suited to another health care provider then we ask families to direct these to the most appropriate resource (e.g. family doctor, pediatrician, home care coordinator). If a family is unsure or does not have other caregivers, we will be happy to help us reach out if you need us.

The Quality of Life & Advanced Care program (QoLA Care) at McMaster Children’s Hospital continues to provide care. We offer a Bereavement Newsletter detailing dates and link information is always in the Newsletter. Together we hope to make possible places which anticipate, prevent and work around or at least soothe the many challenges that accompany serious health conditions in children. We strive to ensure that our care is structured so that it accommodates their unique needs. We hope to help reduce any barriers to care experienced related to language, ethnicity, culture, gender and sexuality, finances, access to transportation, and past trauma. If you have concerns about receiving equitable care, please let us know.

We offer an informal, drop-in, support group for adults caring for a child with serious health conditions in hospital or at home. This group is for caregivers of any age or stage of care. We meet together for an evening of fun and connection. All ages and abilities are welcome. Kate coordinates Virtual Craft and Activity nights to bring children and families together for an evening of fun and connection.

Jennifer Callen
Group for parents whose child was cared for at McMaster Children’s Hospital. Continues to provide care. We offer a Bereavement Newsletter detailing dates and link information is always in the Newsletter. It also means we will work with other involved specialists, home care services and schools. If an issue is better suited to another health care provider then we ask families to direct these to the most appropriate resource (e.g. family doctor, pediatrician, home care coordinator). If a family is unsure or does not have other caregivers, we will be happy to help us reach out if you need us.

Dr. Dave, Dr. Greg, Dr. Jo, Jen, Kate, Chanise, Palak and Cindy

Who We Are

Principles of Care

We are committed to ensuring that our care is delivered with kindness, caring and compassion, at any time, in any place. It is important to have familiar professionals that know your child. Our team partners with families and health care providers to ensure a well-coordinated plan that addresses the needs of the whole child. We look forward to helping you find your child's best quality of life.

We understand that the future is unpredictable and preventable; and to prepare and plan for issues that are predictable but not preventable. No child or family who is suffering should be without support. Our team is working towards a place where every child and family has access to the care they need, when they need it. We want to be there to help, and we hope that you will know us by name.

We strive to understand who families are, what matters most to them, what they are facing, and what challenges may arise in the future. Our team partners with families and health care providers to ensure a well-coordinated plan that addresses the needs of the whole child. We look forward to helping you find your child’s best quality of life.

Additional Services

The QoLA Care Network includes Children’s Hospital, McMaster University, Children’s Hospital of Eastern Ontario, the Institute for Clinical Evaluative Sciences, and the Canadian Virtual Hospice. Our team partners with families and health care providers to ensure a well-coordinated plan that addresses the needs of the whole child. We look forward to helping you find your child’s best quality of life.

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