



**McMaster
Children's
Hospital**

HAMILTON HEALTH SCIENCES

VOLUNTEER OPPORTUNITIES

ADDRESS

1200 Main Street West
Hamilton, ON L8N 3Z5

BUS ROUTE

T10 – B-Line, 1A – King (stops outside the hospital), the 5 – Delaware and 51 – University

ABOUT

- 304 beds
- Neonatal Intensive Care Unit
- Pediatric Emergency, Women's Health
- Adult Outpatient Services

HOSPITAL FACTS

McMaster is home to the fastest-growing kids-only emergency department in Ontario

One of Canada's most advanced Neonatal Intensive Care Units

The Boris Clinic is a joint outpatient clinic which allows adult patients with complex health concerns to see several specialists with different medical specialties during one visit, under one roof.

Boris Clinic | Unit Assistant

To facilitate flow of patients through the Clinic. Greet patients as they arrive and direct them to Adult registration. Act as a liaison between staff and patients. Clerical, Patient feedback and project work as required. *Monday – Friday, Mornings, Afternoons*

Pediatrics | Inpatient Pediatric Volunteer

To provide stimulation to patients of all ages, provide/maintain a safe and fun atmosphere and minimize stress in the absence of parents. To assist staff with tasks and clerical duties. *Monday – Friday, Mornings, Afternoons, Evenings & Weekends*

Guiding People Services (GPS)

To welcome patients and visitors in the main lobby and provide wayfinding assistance. In collaboration with the Information Desk staff, escort patients and visitors throughout the hospital. *Monday – Friday, Mornings & Afternoons*

Pediatric Emergency

To enhance the patient experience by assisting staff in providing a safe and comfortable environment. Provide activities and companionship to patients at the bedside. *Monday – Sunday, 2 hour shifts between: 1:00 p.m. – 10:00 p.m.*

Pediatrics | Elementary & Secondary School Room

Providing a cheerful learning atmosphere in relation to scholastic requirements. *Monday – Friday, Mornings & Afternoons*

OR/PACU | Waiting Room Unit Assistant

To assist the Health Care team by: acting as a communication liaison between waiting families and patients in the Operating Room and/or Post-Anesthetic Care Unit waiting room, providing directional information to waiting family members *Monday – Friday, Mornings & Afternoons*

Operating Room | Family Support

To support the parents and staff by supporting parents and child while in the O.R., acting as a liaison between staff and parents, assisting with adult patients as requested. *Monday – Friday, Mornings & Afternoons*

Michael DeGroot Pain Clinic | Functional Activity

To provide assistance in teaching clients to pace and modify activities. Motivate and encourage participants to continue with their therapy. *Monday – Friday, Mornings & Afternoons*

Michael DeGroot Pain Clinic | Unit Assistant

To facilitate flow of patients through the Pain Clinic. *Monday – Friday, Mornings & Afternoons*

Diagnostic Imaging | Unit Assistant

To assist with patient admission and discharge activity in the Diagnostic Imaging Unit by providing adequate information and instructions.

Monday – Friday, Mornings & Afternoons

General Clerical & Reminder Phone Calls

To assist throughout the McMaster Campus by: performing clerical tasks as assigned remaining within the role of a volunteer. On an as needed basis, assist Clinics with patient reminder calls.

Monday – Friday, Mornings & Afternoons or as needed

Information Desk | Support

To support the Telecommunications Department by providing information and direction to patients, family members and visitors.

Monday – Friday, Mornings & Afternoons

Ears, Nose & Throat Clinic | Unit Assistant

To assist the ENT Clinic by performing clerical tasks as assigned remaining within the role of a volunteer.

Monday – Friday, Mornings & Afternoons

Vending Machines | Maintenance

To assist the V.A. by replenishing snack stock as outlined in the standard listing. Ensuring the machines are clean and in working condition. Notifying Manager of any issues regarding the machines.

As needed

Bay West Cafe & Corner Cafe | Support

To ensure the cleanliness standards at Baywest Cafe are maintained. To assist the HHS Volunteer Association staff through delivery of excellent customer service, revenue-generating tasks.

Monday – Friday, Mornings, Afternoons & Evenings

HELPP Lottery Ticket | Sales

To assist the Volunteer Association by selling HELPP on a daily basis to staff, visitors and patients at HHS.

Monday – Friday, Mornings, Afternoons

Endoscopy | Unit Assistant

To assist with patient admission and discharge activity in Endoscopy Clinic by providing adequate information and instructions. Direct, escort and assist patients during their visit.

Monday – Friday, Mornings, Afternoons

Pediatrics | Outpatient Oncology/Hematology

To enhance the clinical experience for patients and families when pre and post treatments.

Monday – Friday, Mornings

Patient Experience | Survey Collection

To complete patient experience surveys and input data in an effort to assess and improve care.

Monday – Friday, Mornings & Afternoons



Highlighted Placements are closed at this time