



VOLUNTEER OPPORTUNITIES

ADDRESS

1200 Main Street West
Hamilton, ON L8N 3Z5

BUS ROUTE

T10 – B-Line, 1A – King (stops outside the hospital), the 5 – Delaware and 51 – University

ABOUT

- 304 beds
- Neonatal Intensive Care Unit
- Pediatric Emergency, Women's Health
- Adult Outpatient Services

HOSPITAL FACTS

McMaster is home to the fastest-growing kids-only emergency department in Ontario

One of Canada's most advanced Neonatal Intensive Care Units

The Boris Clinic is a joint outpatient clinic which allows adult patients with complex health concerns to see several specialists with different medical specialties during one visit, under one roof.

Boris Clinic: Unit Assistant

To facilitate flow of patients through the Clinic. Greet patients as they arrive and direct them to Adult registration. Act as a liaison between staff and patients. Clerical, Patient feedback and project work as required. *Monday – Friday, Mornings, Afternoons*

Hand Hygiene Auditor

To conduct audits in all areas in HHS to assess best infection prevention practices. Audit adherence to best infection prevention practices at bedside. Hand hygiene audits. *Flexible schedule*

Pediatrics: Inpatient Pediatric Volunteer

To provide stimulation to patients of all ages, provide/maintain a safe and fun atmosphere and minimize stress in the absence of parents. To assist staff with tasks and clerical duties. *Monday – Friday, Mornings, Afternoons, Evenings & Weekends*

Guiding People Services (GPS)

To welcome patients and visitors in the main lobby and provide wayfinding assistance. In collaboration with the Information Desk staff, escort patients and visitors throughout the hospital. *Monday – Friday, Mornings & Afternoons*

Pediatric Emergency

To enhance the patient experience by assisting staff in providing a safe and comfortable environment. Provide activities and companionship to patients at the bedside. *Monday – Sunday, 2 hour shifts between: 1:00 p.m. – 10:00 p.m.*

Pediatrics: Elementary School Room

Providing a cheerful learning atmosphere in relation to scholastic requirements. *Monday – Friday, Mornings & Afternoons*

OR/PACU: Waiting Room Unit Assistant

To assist the Health Care team by: acting as a communication liaison between waiting families and patients in the Operating Room and/or Post-Anesthetic Care Unit waiting room, providing directional information to waiting family members *Monday – Friday, Mornings & Afternoons*

Operating Room: Family Support

To support the parents and staff by supporting parents and child while in the O.R., acting as a liaison between staff and parents, assisting with adult patients as requested. *Monday – Friday, Mornings & Afternoons*

Michael DeGroot Pain Clinic | Unit Assistant

To facilitate flow of patients through the Pain Clinic. *Monday – Friday, Mornings & Afternoons*