



**Hamilton  
General  
Hospital**

HAMILTON HEALTH SCIENCES

## VOLUNTEER OPPORTUNITIES

### ADDRESS

237 Barton Street East  
Hamilton, ON L8L 2X2

### BUS ROUTE

HSR Route #2 - Barton, which stops at  
Barton at Victoria

### ABOUT

- 304 beds
- First hospital in Hamilton, founded in 1848
- Specialized Programs: Cardiac Care, Neurosciences & Trauma, Burn Treatment and Integrated Stroke
- 13,000 Emergency Room visits annually
- Rooftop helicopter landing pad
- Regional Rehabilitation Centre, 91 beds

### HOSPITAL FACTS

The cardiac and vascular program performs more heart surgeries than any other facility in the province.

The neurosciences and trauma program is a provincial leader in both volume and complexity of care.

The stroke program has developed an integrated approach to care, and the burn treatment program is one of only two in Ontario.

#### **B2N Stroke Rehabilitation | Escort**

To escort patients from the unit to treatment areas and back to the unit. Provide encouragement to patients and assist staff in the Therapy Gym as directed and appropriate. *7 days/week*

#### **Clothes City**

To assist the Social Workers by collecting and sorting donated clothing, used to assist in facilitating a safe and comfortable discharge for patients. *Variable*

#### **Hospital Elder Life Program (HELP)**

To provide socialization and interventions that help to prevent avoidable complications such as delirium, falls and functional decline in at-risk hospitalized patients.

*7 Days/Week, Mornings, Afternoons & Evenings*

#### **Neuroscience Ambulatory Centre | MS Clinic Assistant**

To improve the patient experience by assisting patients, as well as staff support through completing reminder phone calls and office duties. *Monday - Friday, Mornings & Afternoons*

#### **Guiding People Services (GPS)**

To welcome patients and visitors in the main lobby and provide wayfinding assistance. In collaboration with the Information Desk staff, escort patients and visitors throughout the hospital.

*Monday - Friday, Mornings & Afternoons*

#### **7 West Neurosurgery | Friendly Visitor**

To provide enrichment opportunities for patients by way of friendly conversation and cognitive stimulation.

*Monday - Friday, Afternoons 11 a.m. to 2 p.m.*

#### **ABI Program | Rehabilitation Assistant**

To assist the Therapeutic Recreation staff to provide activities for patients with acquired brain injuries.

*Monday - Friday, Mornings & Afternoons*

#### **ABI Program | Gym Assistant**

To ensure patients with acquired brain injuries arrive to the gym at the appointed time and to provide support during therapy with staff. *Monday - Friday, Mornings & Afternoons*

### **Emergency Department Assistant**

To provide support to the staff, patients and visitors in the Emergency Department. This includes greeting patients and monitoring patient visitation as well as completing various tasks to support the department.

*Monday – Sunday, 9:00 am - 12:00 p.m., 12:00 pm to 3:00 p.m. & 3:00 p.m. to 6:00 p.m.*

### **Orthopedic Clinic | Assistant**

To provide support to staff, patients and visitors in the Orthopedic Clinic, including patient transport to/from hospital main entrance. *Tuesday & Wednesday, Mornings*

### **Retail - Courtyard Cafe & Barton Bean | Dining Room Attendant**

To assist the Volunteer Association by maintaining cleanliness and organization of cafeteria and eating areas.

*Monday - Friday, Mornings & Afternoons*

### **Retail – Give Shop | Assistant**

To assist the Volunteer Association by replenishing stock and providing excellent customer service in the gift shop. *Monday – Friday, Mornings & Afternoons*

### **Retail – Vending Machines | Maintenance**

To assist the Volunteer Association by replenishing snack stock and notifying of any issues with the vending machines. *Monday – Friday, Mornings & Afternoons*

### **Outpatient Hand Clinic**

To improve the patient experience by welcoming and escorting patients, as well as staff support with completing reminder phone calls and office duties. *Monday – Friday, morning and afternoons*

### **Outpatient Gym Assistant**

To ensure patients arrive to the gym at appointed time and provide support during therapy with staff.

*Monday – Friday, morning & afternoons*

### **Diagnostic Imaging Reception**

To assist clinic staff with checking patient's name off the daily list and noting type of procedure, distribute gowns, direct patients to change rooms and appropriate seating areas.

*Monday – Friday, Mornings & Afternoons*

### **HIU/PACU Family Visitor Support**

To provide support to families in the HIU/PACU Waiting Room with general information regarding post-op care of the patient and assist families as needed. *Monday – Friday, Mornings, Afternoons & Evenings*