



Hamilton General Hospital

HAMILTON HEALTH SCIENCES

VOLUNTEER OPPORTUNITIES

ADDRESS

237 Barton Street East
Hamilton, ON L8L 2X2

BUS ROUTE

HSR Route #2 – Barton, which stops at
Barton at Victoria

ABOUT

- 304 beds
- First hospital in Hamilton, founded in 1848
- Specialized Programs: Cardiac Care, Neurosciences & Trauma, Burn Treatment and Integrated Stroke
- 13,000 Emergency Room visits annually
- Rooftop helicopter landing pad
- Regional Rehabilitation Centre, 91 beds

HOSPITAL FACTS

The cardiac and vascular program performs more heart surgeries than any other facility in the province.

The neurosciences and trauma program is a provincial leader in both volume and complexity of care.

The stroke program has developed an integrated approach to care, and the burn treatment program is one of only two in Ontario.

B2N Stroke Rehabilitation | Escort

To escort patients from the unit to treatment areas and back to the unit. Provide encouragement to patients and assist staff in the Therapy Gym as directed and appropriate. *7 days/week*

Clothes City

To assist the Social Workers by collecting and sorting donated clothing, used to assist in facilitating a safe and comfortable discharge for patients. *Variable*

Hospital Elder Life Program (HELP)

To provide socialization and interventions that help to prevent avoidable complications such as delirium, falls and functional decline in at-risk hospitalized patients.

7 Days/Week, Mornings, Afternoons & Evenings

Neuroscience Ambulatory Centre | MS Clinic Assistant

To improve the patient experience by assisting patients, as well as staff support through completing reminder phone calls and office duties. *Monday – Friday, Mornings & Afternoons*

Guiding People Services (GPS)

To welcome patients and visitors in the main lobby and provide wayfinding assistance. In collaboration with the Information Desk staff, escort patients and visitors throughout the hospital.

Monday – Friday, Mornings & Afternoons

7 West Neurosurgery | Friendly Visitor

To provide enrichment opportunities for patients by way of friendly conversation and cognitive stimulation.

Monday – Friday, Mornings & Afternoons

ABI Program | Rehabilitation Assistant

To assist the Therapeutic Recreation staff to provide activities for patients with acquired brain injuries.

Monday – Friday, Mornings & Afternoons

ABI Program | Gym Assistant

To ensure patients with acquired brain injuries arrive to the gym at the appointed time and to provide support during therapy with staff.

Monday – Friday, Mornings & Afternoons

Stroke Clinic Assistant

To provide wayfinding and escorting patients visiting the Stroke Clinic and supporting the clinic staff with administrative tasks. *Monday – Friday, Mornings & Afternoons*

4 West Cardiology Inpatient Unit - Friendly Visitor

To provide enrichment opportunities for patients by way of friendly conversation and cognitive stimulation. *Monday – Friday, Afternoons 1-3pm*

ABI Outpatient Services - Concussion Clinic Assistant

To assist staff with performing reminder calls to ensure patients do not miss upcoming appointments. *Monday – Friday, mornings & afternoons*

B2S – Amputee Program - Amputee Volunteer Escort

To escort patients from the unit to the treatment room and back to the unit, friendly visiting and wayfinding through the hospital as needed. *Monday – Friday, mornings & afternoons*

B3N – Neurobehavioral Unit Assistant

To support patient programming and opportunities through increased social contact and engagement in meaningful activities. *Monday – Friday, mornings & afternoons*

Emergency Department Assistant

To provide support to the staff, patients and visitors in the Emergency Department. This includes greeting patients and monitoring patient visitation as well as completing various tasks to support the department.

Monday – Sunday, 9:00 am - 12:00 p.m., 12:00 pm to 3:00 p.m. & 3:00 p.m. to 6:00 p.m.

Orthopedic Clinic | Assistant

To provide support to staff, patients and visitors in the Orthopedic Clinic, including patient transport to/from hospital main entrance. *Tuesday & Wednesday, mornings*

Retail - Courtyard Cafe & Barton Bean | Dining Room Attendant

To assist the Volunteer Association by maintaining cleanliness and organization of cafeteria and eating areas. *Monday - Friday, mornings & afternoons*

Retail – Give Shop | Assistant

To assist the Volunteer Association by replenishing stock and providing excellent customer service in the gift shop. *Monday – Friday, mornings & afternoons*

Retail – Vending Machines | Maintenance

To assist the Volunteer Association by replenishing snack stock and notifying of any issues with the vending machines. *Monday – Friday, mornings & afternoons*

Outpatient Hand Clinic

To improve the patient experience by welcoming and escorting patients, as well as staff support with completing reminder phone calls and office duties. *Monday – Friday, mornings & afternoons*

Outpatient Gym Assistant

To ensure patients arrive to the gym at appointed time and provide support during therapy with staff. *Monday – Friday, mornings & afternoons*

Diagnostic Imaging Reception

To assist clinic staff with checking patient's name off the daily list and noting type of procedure, distribute gowns, direct patients to change rooms and appropriate seating areas.

Monday – Friday, mornings & afternoons

HIU/PACU Family Visitor Support

To provide support to families in the HIU/PACU Waiting Room with general information regarding post-op care of the patient and assist families as needed. *Monday – Friday, mornings, afternoons*