

How to join a video visit from your computer (desktop/laptop)

Joining a visit from your email

1

A meeting link will arrive 15 minutes prior to your appointment. Log into your email and you will find the direct link to join your video visit. Click **“Join Video Visit”** to connect.



6 May 2024

Hello Oswin Ambulatory,

You may now join your video visit scheduled for 6/05/24 at 9:15 AM using the button below.

Alternatively, if you have MyChart, you may join from inside your MyChart account. Please call 905-521-2100 if you have any issues connecting.



Join Video Visit

MyChart is available on the go!



2

After you click on **“Join Video Visit”** button, you will be brought to the Zoom page. Click on **“Launch Meeting.”**

Click **Open Zoom Meetings** on the dialog shown by your browser

If you don't see a dialog, click **Launch Meeting** below

By joining a meeting, you agree to our [Terms of Service](#) and [Privacy Statement](#)

Launch Meeting

Don't have the Zoom Workplace app installed? [Download Now](#)

Having issues with the Zoom Workplace app? [Join from Your Browser](#)

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3

You will see a pop-up. Then click on **“Open Zoom Meetings.”**

Open Zoom Meetings?

https://ca01web.zoom.us wants to open this application.

Always allow ca01web.zoom.us to open links of this type in the associated app

Open Zoom Meetings

Cancel

4

If you are unable to join the meeting from the pop-up, click on **“Join from Your Browser.”**

Don't have the Zoom Workplace app installed? [Download Now](#)

Having issues with the Zoom Workplace app? [Join from Your Browser](#)

5

Click on **“Join”** button.

Join

6

You will now be brought into the meeting. Your provider will admit you shortly.

Testing Video ...



Zoom Video Visit

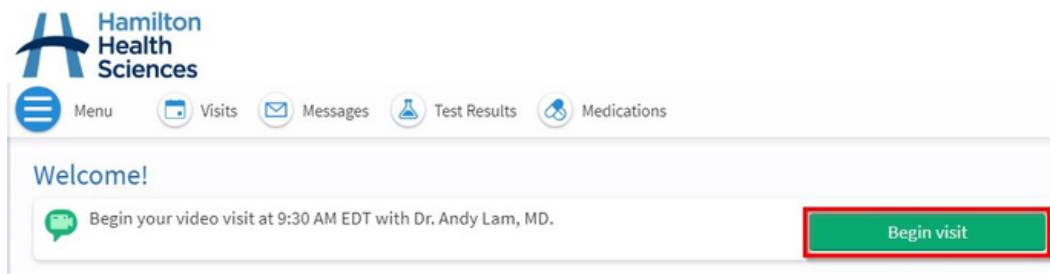
Scheduled: 9:24 AM

Waiting for the host to start the meeting.

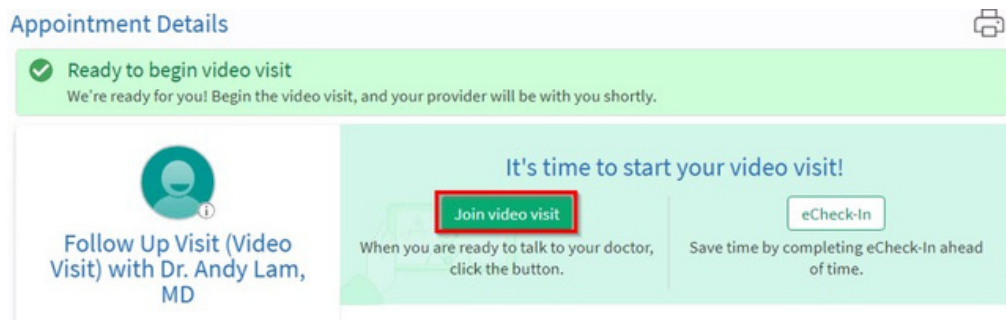
[Host Sign in](#) [Exit](#)

Joining a visit from MyChart

- 7 Sign into MyChart account. On home page, you will see your appointment. Click on **"Begin Visit."**



- 8 Click **"Join video visit."**



Follow steps 1 through 6 to launch meeting from your computer.

If you are unable to join and did not receive a phone call from your health care provider, please contact your health care provider's office.

