



## VOLUNTEER OPPORTUNITIES

### ADDRESS

1200 Main Street West  
Hamilton, ON L8N 3Z5

### BUS ROUTE

T10 - B-Line, 1A - King (stops outside the hospital), the 5 - Delaware and 51 - University

### ABOUT

- 304 beds
- Neonatal Intensive Care Unit
- Pediatric Emergency, Women's Health
- Adult Outpatient Services

### HOSPITAL FACTS

McMaster is home to the fastest-growing kids-only emergency department in Ontario

One of Canada's most advanced Neonatal Intensive Care Units

The Boris Clinic is a joint outpatient clinic which allows adult patients with complex health concerns to see several specialists with different medical specialties during one visit, under one roof.

#### **Boris Clinic: Unit Assistant**

To facilitate flow of patients through the Clinic. Greet patients as they arrive and direct them to Adult registration. Act as a liaison between staff and patients. Clerical, Patient feedback and project work as required. *Monday - Friday, mornings, afternoons*

#### **Infection Prevention & Control - Hand Hygiene Auditor**

To conduct audits in all areas in HHS to assess best infection prevention practices. Audit adherence to best infection prevention practices at bedside. Hand hygiene audits.

*Flexible schedule*

#### **Entertainment Program**

To provide musical entertainment for patients, family members and visitors in the Main Lobby at McMaster Children's Hospital. Digital grand piano accessible.

*Monday - Friday, mornings, afternoons*

#### **Guiding People Services (GPS)**

To welcome patients and visitors in the main lobby and provide wayfinding assistance. In collaboration with the Information Desk staff, escort patients and visitors throughout the hospital.

*Monday - Friday, mornings & afternoons*

#### **Pediatric Emergency**

To enhance the patient experience by assisting staff in providing a safe and comfortable environment. Provide activities and companionship to patients at the bedside.

*Monday - Sunday, 2 hour shifts between: 1:00 p.m. - 10:00 p.m.*

#### **Pediatrics - Elementary School Room**

Providing a cheerful learning atmosphere in relation to scholastic requirements.

*Monday - Friday, mornings & afternoons (September - June)*

#### **OR/PACU: Waiting Room Unit Assistant**

To assist the Health Care team by: acting as a communication liaison between waiting families and patients in the Operating Room and/or Post-Anesthetic Care Unit waiting room, providing directional information to waiting family members

*Monday - Friday, mornings & afternoons*

### **Michael DeGroot Pain Clinic - Unit Assistant**

To facilitate flow of patients through the Pain Clinic. *Monday – Friday, mornings & afternoons*

### **2Q Ambulatory Clinics Volunteer**

Offering support to Pediatric patients and families across the ambulatory portfolio. Some duties include: registration for MyChart and answering patient/family inquiries during peak clinic periods.

*Monday – Friday, mornings & afternoons*

### **Retail - Break Open Tickets**

To raise funds for HHS by selling Break Open tickets in the Main Lobby of the hospital. Must be 18 years of age or older, previous cash experience considered an asset, able to count and balance cash, able to follow policies and procedures as directed by VA staff, good customer service and communication skills as directed by VA staff, good customer service and communication skills

*Monday – Friday, mornings & afternoons*

### **Retail - Vending Machine Stocking**

To fill and clean the snacking vending machines, ensuring best before dates are monitored. Responsible for the safe keeping of product at all times during shift.

*Monday – Friday, mornings & afternoons*

### **Operating Room: Family Support**

To support the parents and staff by supporting parents and child while in the O.R., acting as a liaison between staff and parents, assisting with adult patients as requested.

*Monday – Friday, mornings & afternoons*

### **Inpatient Pediatrics: Patient Facing**

To provide stimulation to patients of all ages, provide/maintain a safe and fun atmosphere and minimize stress in the absence of parents. *Monday – Friday, mornings, afternoons, evenings & weekends*

### **Inpatient Pediatrics: Non Patient Facing**

Assist with organization, cleanliness, and flow of the inpatient programming and spaces including the playroom, teen lounge and courtyards. *Monday – Friday, mornings, afternoons*

### **Retail - Food Service Volunteer**

To provide assistance in the café's with customer service, food prep, stocking and cleaning. Excellent opportunity to gain food service, experience for future employment.

*1 shift per week: Monday to Friday 9am - 5pm, evenings*

### **Care Cart Program**

To help boost staff morale, well-being and offer staff a moment to look after their own wellness needs by providing a quick break, nourishing snack and a small gesture of appreciation. Connect with various positions and visit different departments across the hospital all while making a positive and important impact.

*Monday – Friday, mornings, afternoons/afternoons*